



Euro Lloyd Travel Group



Travel News for NYS Agencies  2008

Euro Lloyd Travel is pleased to be approved as a Statewide travel agent for booking of airline and other travel related services. Contact us today ...

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NYS Travel Consultants:
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NYS Travel Administration:
Debbie Filarakos, Reg Mgr (5552)
Juergen Weinroth, EVP (5535)
Julia Ann Liantonio, Client Srvc

NYS traveler's dedicated website:
www.eurolloyd.com/NY

Put our team of travel specialists to work for your NYS travelers. We are at your service.



Debbie Filarakos
Regional Manager

Euro Lloyd is a strong travel agency partner! With over 50 years experience in corporate travel management, today we are ranked among the top 45 agencies in the United States.

Because we have the right technology, product and staffing, we can provide the right travel service, at the right price. Furthermore, our flexible servicing options, offer personalized, online and comprehensive solutions.

Our NYC reservations center is ready to serve your travelers. Our staff is attune to your needs and will sort through special fares, contracted vendors, best routings, appropriate accommodations and transportation options ... so you don't have to. They will query **all** logical sources including (but not limited to) negotiated, web, published and promotional.

Conducting your daily business leaves little time to be a travel agent. So, take advantage of our experience, special rates, easy booking options, cutting-edge technology and around-the-clock travel assistance. Call us and **save your NYS agency time and money.**

Online Solutions



GetThere

- Customized online booking tools
- Travel request templates
- Traveler profile templates
- Compare and purchase fares from multiple sources
- Expanded hotel content
- Pre-trip approval
- Automated QC and file finishing
- Online real-time itinerary
- Online e-receipt delivery
- Online ticket exchange
- Pre-trip reporting
- Real time interactive reporting
- Global data consolidation
- Online travel alerts

CONTRACTED TRANSACTION FEES

**For All Authorized New York State Travelers (Statewide)
Including State Agencies, Public Authorities, School Districts,
Local Gov't, Political Subdivisions and Others Authorized by Law**

Airline – Issuing Tickets (per ticket)	\$9.50
Airline – Online Booking (per ticket)	\$9.50
Train/Bus	\$9.50
Issuing Tickets After-hours (per ticket)	Same Fees Apply
Group & Meeting Planning	Actual Cost + 10%
Passport & Visa Services	Actual Cost
Special Delivery Service	Actual Cost
Lodging Booking	No Fee
Car Rental Booking	No Fee
Ticket Exchange (except any vendor pass through charges)	No Fee
Issuing a Copy of an Invoice/Itinerary/Receipt	No Fee
Refunds	No Fee
Tracking of Non-Refundable Tickets	No Fee
Rebooking of Flights Prior to Ticketing	No Fee
Update and Maintenance of Personal Data	No Fee
Monitoring of Policy Compliance	No Fee
Waitlist & Upgrade Services	No Fee
Processing Credit Card Transactions	No Fee
All Required Reports to Authorized Persons	No Fee
24-Hour Emergency Service	No Fee